PE COCKET NO.: MSFT-1969/303316.1

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of:

Paul J. Lucas, et al.

Application No.: 09/645,014

Filing Date: August 23, 2000

Confirmation No.: 1899

Group Art Unit: 2124

Examiner: Chavis, John Q.

For: REMOTE SOFTWARE INSTALLATION AND MAINTENANCE

DATE OF DEPOSIT: MAY 18,2004

I HEREBY CERTIFY THAT THIS PAPER IS BEING DEPOSITED WITH THE UNITED STATES POSTAL SERVICE AS FIRST CLASS MAIL, POSTAGE PREPAID, ON THE DATE INDICATED ABOVE AND IS ADDRESSED TO THE UNITED STATES PATENT AND PRADEMARY OFFICE, P. Ø. BDX 1450, ALEXANDRIA,

TYPED NAME: Bruce D. George REGISTRATION NO.: 43,631

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450 RECEIVED

MAY 2 5 2004

Technology Center 2100

Dear Sir:

COMMUNICATION REGARDING SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

In the Office Action dated January 29, 2004, the Examiner indicated that references 6-18, although initialed by the Examiner, were not considered because author's names, title, and publication dates were not provided on Form PTO-1449 for references 6 through 18. Please find enclosed replacement sheets for the respective Form PTO-1449, providing author's names, title, and publication dates for references 6 through 18, as well as additional copies of references 6 thru 18 that were listed on the PTO Form 1449 filed June 27, 2003, a copy of which is attached to this communication. A copy of the date-stamped postcard dated June 27, 2003 is also attached. Accordingly, Applicants believe no fee is due for providing copies of these references and the replacement Form PTO-1449.

DOCKET NO.: MSFT-1969/303316.1

The Commissioner is authorized to charge payment of any fees associated with this communication and to refund any overpayment associated with this communication or during the pendency of this application to deposit account 23-3050.

Date: MAY 18, 2004

Bruce D. George (Registration No. 43,631

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Sheet 1 of 2

Form PTO-1449 Modified List of Patent and Publications Cited by Applicant (Use several sheets if necessary) U.S. Department of Commerce Patent and Trademark Office		Docket No. MSFT-1969/303316.1	Application No. 09/645,014	
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* Applicant Note: All lived through items have Not been considered. Author's Name, Title and publication leters are required to have refrewery considered.





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